

Evaluation and Implementation Management

Vendor Evaluation and Implementation Management for a one of largest steel rolling company with 5 factories and 3 offices and Forward and Backward Integration Entities within the group, operating with very high volumes and volatile processes

Challenges

- Decentralized Data and Record Keeping
- Huge Duplication of work
- As lot of manual work thus, People Dependent
- Risk of reliability of data in the reports
- Consolidation at the Group Level

Process Followed

- Studying the existing **process** and the **expectations** from the new software
- Created **RFP**, circulated, evaluated and suggested the software apt for the Group
- Became **Implementation Manager** to ensure:
 - *Timely deliverables*
 - *No scope creep*
 - *User Change Management workshops*
 - *Automation of process*
 - *Smoothen Data Migration, UAT*
 - *Risk mitigation*

Benefits / Objectives Achieved

- Management could take **informed decision** on the selection of software
- **Timely closure** of Implementation Project
- **Recommendations provided** for Design, Master Coding, Migration Strategy, Training, UAT Strategy, Go Live Strategy
- Users were well prepared in advance via **Change Management Workshops** to work on the new software
- The UAT was completed with **timely follow up on the UAT observation** with the vendors
- The team required to **support the ERP in-house** was made ready during implementation
- **Revised Process Maps** and Documentation
- **Data Mining for Data Migration** of various Masters, which made the masters accurate and complete
- Handholding for some time to make users comfortable

