



Infor ION Pulse

Monitor the vital signs of your business.

Your business has a pulse, a tempo that determines the rhythm and pace of everything you do. You take that tempo for granted most of the time, trusting that everything is happening as it should. But just as your doctor checks your vital signs at every visit, keeping an eye on the vital signs of your business can prevent surprises and ensure that your company is performing as well as it can.

Join an experienced partner.

Infor™ brings decades of industry-specific experience to software solutions that serve thousands of businesses just like yours. We've drawn on that experience to develop our innovative ION technology. This powerful combination of elements seamlessly connects Infor and non-Infor business systems while adding contextual intelligence, mobile services, and cloud support so that you can accomplish your goals faster and differentiate yourself within your industry. Infor ION Pulse is just one of the elements that will help you make better decisions faster and stay ahead of rapidly changing business demands.

A network that thinks.

Infor ION Pulse accelerates business information by providing a fast, lightweight medium for transmitting small snippets of data from your business software to you, to others within your company, and to the Infor ION Business Vault, a repository for advanced reporting and analysis.

Discover a new world of business process improvement opportunities with Infor ION Pulse.

You can view your stream of Pulse messages through Infor ION Workspace, our powerful new user interface, where it appears in an easy to read layout. Pulse allows you to read, sort, and filter messages relevant to your interests. You can also read and respond to Pulse messages on mobile devices through our new Infor Motion applications.

When you have the power to view the Pulse of your business, you'll have the ability to work more effectively than ever before. A sales representative, for example, can receive alerts when a customer order is late or short, and make good with the customer immediately, rather than having to offer apologies to an irate customer after the fact. Or, better yet, you'll be able to correct the issue in advance, so that your customer never knows there was a problem.

Pulse messages can also transmit approval controls, which allow everyone in the approval chain for a purchase order, for example, to register approval quickly while keeping a record of those approvals for later review. It also gives executives mobile access to the approval process from anywhere in the office or across the globe.

Infor ION Pulse gives real meaning to the phrase "real time information" by giving you relevant data while that data is being created, and then presenting it to you in actionable form when and where you need it to accomplish real work.

But Pulse doesn't just talk to machines—it also serves as a medium for instant chat communications with other people in your organization to allow you to quickly solve the problems that Pulse helps you identify. By creating a network that thinks, Infor ION Pulse includes you in a continuous conversation that keeps your business moving quickly and efficiently.

See results as they happen.

You'll discover a whole world of business process improvement opportunities, which can yield major improvements in the way you do business because you'll have the ability to monitor the functioning of your business with Infor ION Pulse. By letting you view as many or few of the transactional details of your business as they happen, you'll be more prepared to take the informed actions that put your company on a path to operational excellence and keep it functioning at the highest possible level in all circumstances.



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About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.

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INF1230697-1250283-EN-US-1012-1